

FinDev Canada: Roster of Experts for the Independent Accountability Mechanism

Call for Applications

Background

[FinDev Canada](#) is Canada's bilateral Development Finance Institution (DFI), supporting development through the private sector. FinDev Canada provides financing, investment, and blended finance solutions, as well as technical assistance and advisory services, to promote sustainable and inclusive growth in emerging markets and developing economies (EMDEs) aligned with the United Nations' Sustainable Development Goals (SDGs) and Canada's Paris Agreement commitments.

To ensure its operations align with its environmental and social commitments, FinDev Canada has established the [Independent Accountability Mechanism \(IAM\)](#). The IAM provides a platform for individuals or communities to raise concerns about potential or actual harm that has arisen or may arise from FinDev Canada's non-compliance with its own policies related to a transaction. The IAM aims to enhance transparency, accountability, and the social and environmental outcomes of FinDev Canada's investments.

General Objective

The IAM is building a **Roster of Experts** to support its key activities:

1. **Complaint Eligibility Assessment** – Conducting a preliminary review of complaints received against eligibility criteria and exclusions identified in the [Policy and Procedures](#) to determine whether the complaint is eligible for further processing.
2. **Dispute Resolution** – Facilitating dialogue between complainant(s) and FinDev Canada and/or its clients to resolve grievances.
3. **Compliance Review** – Investigating allegations of non-compliance with FinDev Canada's Policies and recommending appropriate remedial action(s).

Experts on the roster may be called upon to lead or support any of the above-mentioned activities to support the FinDev Canada IAM in fulfilling its obligations. [The Principal Services Agreement template](#) provides additional details regarding the activities and professional profile requirements.

Submission Process

Qualified individuals interested in being considered for inclusion on the **Roster of Experts** for FinDev Canada's IAM are invited to submit their application packages to IAM@findevcanada.ca.

Applicants must submit the following documents.

1. **Updated Curriculum Vitae (CV)** highlighting qualifications, professional experience, and language proficiencies.
2. **Two Professional References** with contact information.
3. **Financial Proposal** indicating the proposed daily or hourly rate for services, in Canadian dollars, (or other major currency).

Selection Process

A panel composed of the Chief IAM Officer, Director Complaint Support and Resolution, and potentially FinDev Canada representatives, will review applications and select experts to join the roster. Selection will be based on the applicants' professional and academic profile, references, financial proposal, and optional interview.

Additional Information

- Only shortlisted candidates will be contacted.
- Inclusion in the roster does not guarantee assignment but qualifies individuals for consideration on an as-needed basis.

For more information about FinDev Canada's Independent Accountability Mechanism, please visit: <https://www.findevcanada.ca/en/governance/independent-accountability-mechanism>